



MSD Version 1.0

# GATEWAY Handbook

## MSD Tag Platform Overview

The merchant service depot total Acceptance Gateway is designed to get and keep merchants processing to create a seamless experience for high-risk merchants and provide a comprehensive solution. With the appropriate tools and controls to continuously accept payment, merchants are free to grow and succeed at their pace, without the need for constant approval.

### Velocity Controls

Set more than 120 permissions – to ensure your transactions flow at the right pace

### Future-proof Your Transactions

issuing, banking, and next-gen products all in one place

### Load Balancing

Built for the reality of multi-mid merchant relationships –get a single real-time view of capacity by merchant account

### Partner, Developer, and Merchant Integrations

All major shopping carts accepted  
More High-Risk Merchant Types Accepted

### Pay-by-Text

Send links and invoices from gateway to phone

### Subscription-based Alternative Payments

Set your subscription based on billing frequency and now accept Apple Pay and Apps

## Ready-to-go vertical gateway packages



Remittance



Gaming and Sweepstakes



Online Pharmacies



Dual Pricing



Nutraceutical and Peptides

# Merchant Service Depot

## Total Acceptance Gateway



### Virtual Terminal

Authorize, capture, and process transactions securely and efficiently



### Recurring Billing

Enable Subscriptions to charge your customers repeatedly



### Batch Processing

Process large volumes of transactions all at once by uploading files directly to the platform.



### Powerful Reporting

Access detailed reports about your transactions to get valuable insights about your business



### Accept all major cards

From Visa, MasterCard, Discover, American Express, and Apple Pay.



### Invoicing

Send Invoices electronically, and allow your customers to pay via a payment link.



### ACH Processing

Process ACH transfers in real-time, and keep up with the increasing volume of ACH payment.



### QR Codes Payments

Generate QR code payment links for a swift and effortless transition to contactless transactions.

# Merchant Service Depot

## Total Acceptance Gateway

| All Payment Types. All Channels. All Markets. All the time.



### Risk & Rates

Optimized Real Time



### Omni Channel

Hands on Implementations



### Continuous Processing

Load Balancing Built In



### Global Acceptance

All Countries, All Currencies



### More Merchants Approved

By MCC & Expert Placement



### Partner Focused

Merchant Retention

## Benefits

### ✓ Convenience

Empower your business with our Gateway. Accessible from any device at any time, enjoy the flexibility to accept payments in multiple currencies, and with multiple MID consolidated into one single account.

### ✓ Seamless Transactions

Experience transaction routing, spreading payments across processors, and ensure uninterrupted service with our automatic card updater.

### ✓ 100% Transparency

There are no commitments, month-to-month agreements, and no setup or hidden fees. Just honest business.

### ✓ Dedicated Support

Benefit from our unparalleled customer service, where your importance is our priority.

### ✓ White-Label

Tailor your payment solutions by customizing our Gateway and products to reflect your branding.

## Security

### ✓ Customer Vault

Safely store your customer's information for a faster checkout.

### ✓ Fraud Prevention

Stay safe behind the latest security tools along with an expert risk and compliance team.

### Plugins & Modules



### MSD APIs

- Credit Card
- Vault
- Subscriptions
- ACH



### Payment Options

- Credit Card Processing
- ACH Processing
- QR Codes
- Payment links
- Batch processing
- Payment terminals



# END TO END Functionality

## Payments

### Other Options

- Capture
- Authorize
- Refund
- Void
- Credit



### Transaction Management

- Multiple MIDs
- Transaction Routing
- 100+ currencies
- Next-day funding availability



### Billing

- Invoicing
- Recurring billing
- Plans



### Accepted Methods of payment

- Cards
- Bank transfers
- Digital wallets



## Operations

### ✓ User Access

- Multi-user capabilities
- Permission management

### ✓ Transparency

- White-label offerings
- 100% transparency in pricing
- Customized dashboard

### ✓ Management Tools

- Customer database management
- Automatic card updater

### ✓ Support

- 24/7 customer service
- Email, text and phone support

### ✓ Reports

- Real-time transactions
- Chargebacks
- Settlements
- Cross-processors reporting

## Fraud & Security

### ✓ Fraud Prevention

- Vault
- Card data theft protection
- PCI Compliance
- Encrypted transactions
- Tokenization
- AVS Address Verification
- 3D-Secure
- Card ID verification
- KYC (Know Your Customer)
- AML (Anti-Money Laundering)
- Risk rules automation

### ✓ Account Security

- 2-factor authentication
- IP monitoring
- Notifications & Alerts

# THANK YOU

## From your MSD team

The whole MSD team would like to welcome you to our family. We couldn't be more excited to provide you excellent service and collaboration.

At the end of the day we are here to earn the right to your business, and we appreciate the opportunity to do so.

The MSD end-to-end transaction process and product suite allow us the ability to assist merchants anywhere in their payment experience in house 24/7.



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