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MSD Version 1.0

GATEWAY Handbook



MSD Tag Platform Overview

The merchant service depot total Acceptance Gateway is designed to get and keep merchants processing to create a seamless experience for high-risk merchants and provide a comprehensive solution. With the appropriate tools and controls to continuously accept payment, merchants are free to grow and succeed at their pace, without the need for constant approval.

Velocity Controls

Set more than 120 permissions to ensure your transactions flow at the right pace

Load Balancing

Built for the reality of multi-mid merchant relationships -get a single real-time view of capacity by merchant account

Pay-by-Text

Send links and invoices from gateway to phone

Subscription-based Alternative Payments

Set your subscription based on billing frequency and now accept Apple Pay and Apps

Future-proof Your Transactions

issuing, banking, and next-gen products all in one place

Partner, Developer, and Merchant Integrations

All major shopping carts accepted

More High-Risk Merchant Types Accepted

Ready-to-go vertical gateway packages

	Remittance
R	Gaming and Sweepstakes
	Online Pharmacies
\$	Dual Pricing
	Nutraceutical and Peptides



Merchant Service Depot

Total Acceptance Gateway





Merchant Service Depot

Total Acceptance Gateway

All Payment Types. All Channels. All Markets. All the time.



Risk & Rates Optimized Real Time



Omni Channel Hands on Implementations



Continuous Processing Load Balancing Built In



Global Acceptance All Countries, All Currencies



More Merchants Approved By MCC & Expert Placement



Partner Focused Merchant Retention



Benefits

🔽 Convenience

Empower your business with our Gateway. Accessible from any device at any time, enjoy the flexibility to accept payments in multiple currencies, and with multiple MID consolidated into one single account.

Seamless Transactions

Experience transaction routing, spreading payments across processors, and ensure uninterrupted service with our automatic card updater.

🔽 100% Transparency

There are no commitments, month-tomonth agreements, and no setup or hidden fees. Just honest business.

Dedicated Support

Benefit from our unparalleled customer service, where your importance is our priority.

🗸 White-Label

Tailor your payment solutions by customizing our Gateway and products to reflect your branding.

Security

Customer Vault

Safely store your customer's information for a faster checkout.

Fraud Prevention

Stay safe behind the latest security tools along with an expert risk and compliance team.

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Payment Options

- Credit Card Processing
- ACH Processing
- QR Codes
- Payment links
- Batch processing
- Payment terminals



END TO END Functionality

Payments

Other Options

- Capture
- Authorize
- Refund
- Void
- Credit

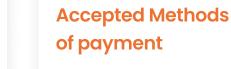
Transaction Management

- Multiple MIDs
- Transaction Routing
- 100+ currencies
- Next-day funding availability



Billing

- Invoicing
- Recurring billing
- Plans





- Cards
- Bank transfers
- Digital wallets





Operations

User Access

- Multi-user capabilities
- Permission management

/ Transparency

- White-label offerings
- 100% transparency in pricing
- Customized dashboard

Management Tools

- Customer database management
- Automatic card updater

Support

- 24/7 customer service
- Email, text and phone support

Reports

- Real-time transactions
- Chargebacks
- Settlements
- Cross-processors reporting

Fraud & Security

Fraud Prevention

- Vault
- · Card data theft protection
- PCI Compliance
- Encrypted transactions
- Tokenization
- AVS Address Verification
- 3D-Secure
- Card ID verification
- KYC (Know Your Customer)
- AML (Anti-Money Laundering)
- Risk rules automation

Account Security

- 2-factor authentication
- IP monitoring
- Notifications & Alerts



THANK YOU From your MSD team

The whole MSD team would like to welcome you to our family. We couldn't be more excited to provide you excellent service and collaboration.

At the end of the day we are here to earn the right to you business, and we appreciate the opportunity to do so.

The MSD end-to-end transaction process and product suite allow us the ability to assist merchants anywhere in their payment experience in house 24/7.

1-800-805-5449

support@merchantservicedepot.com

